MANGALURU
SMART CITY | *Way to go.. Way to Grow...*

Integrated Command & Control Center

as

Central Control Room

to

control and contain

COVID-19

In

Dakshina Kannada

ICCC the 'WAR ROOM'

ICCC control room at Mangaluru is being used as a

- Single point to monitor
- Multi-location
- Multi departmental
- Multi-level activities

ICCC is fully equipped to monitor, Collect, consolidate and report Real time data on the pandemic
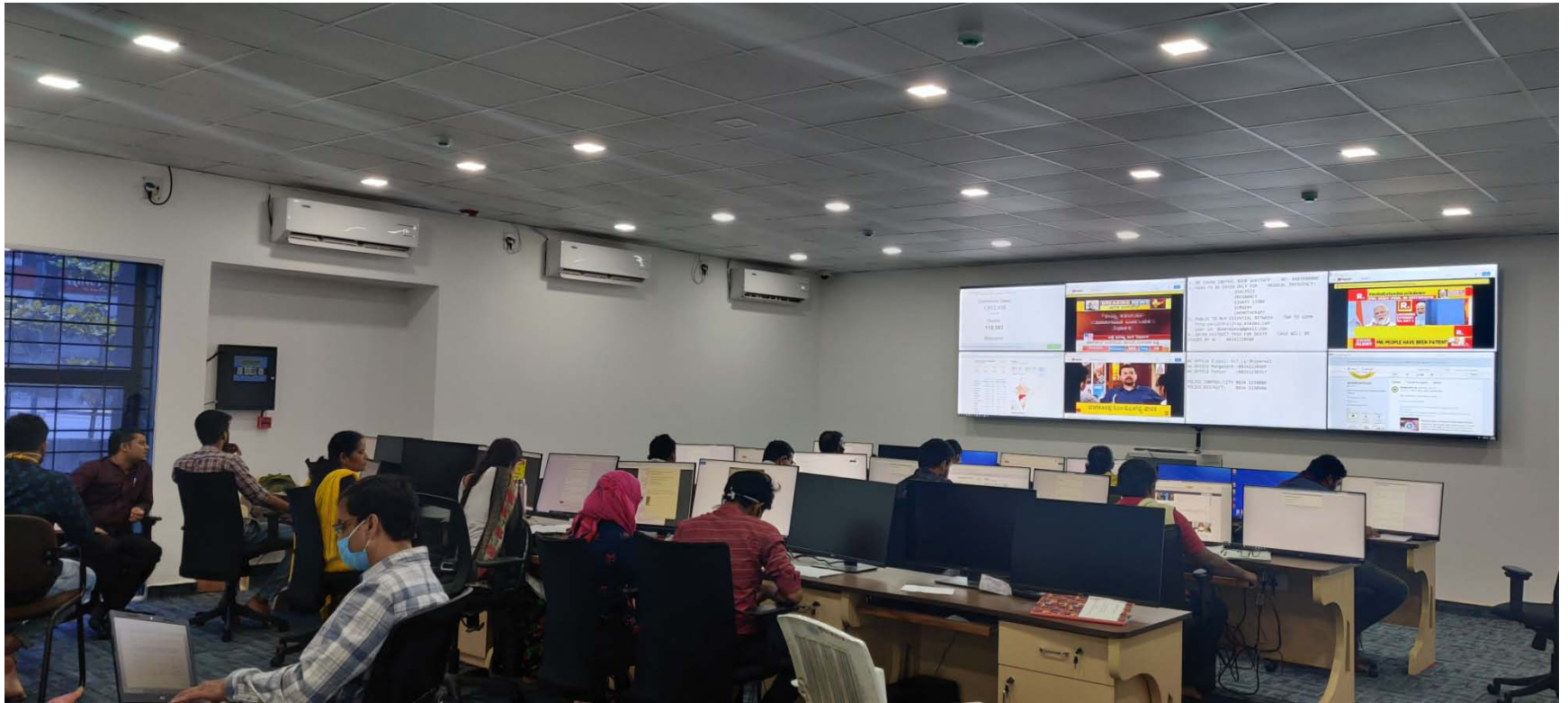
Working 24/7 to handle resident calls

A dedicated Call Centre with helpline no. **1077** operational , advising the residents under self quarantine as telemedicine facility

ICCC War Room

Dedicated professionals from Mangaluru Smart City Limited, City Corporation, District Administration, Police ,Doctors , Red Cross & LSI are available at ICCC 24X7

Utilization
of
# Mangaluru Smart City Limited
Emergency Response System

The fully automated Disaster Management & Emergency Response Application of MSCL is live to receive, trace and to reach residents thru calls by geo-automated System

However the District Administration is yet to use the automated application

COVID-19 ER & ER

- COVID-19 an Emergency Reporting and Emergency Response application specially developed in the interest of protecting Mangaluru residents.
- The application approved by MSCL
- Now in the process of on boarding of application on App Store to enable every resident of Mangaluru to download and use the app.
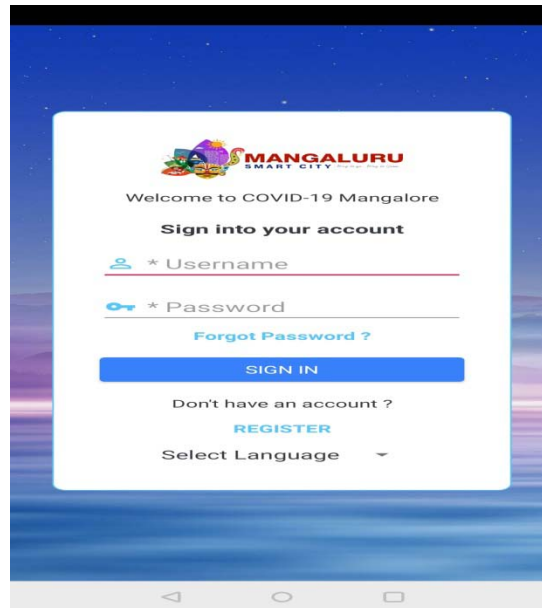
Red Cross volunteer at ICCC for assistance
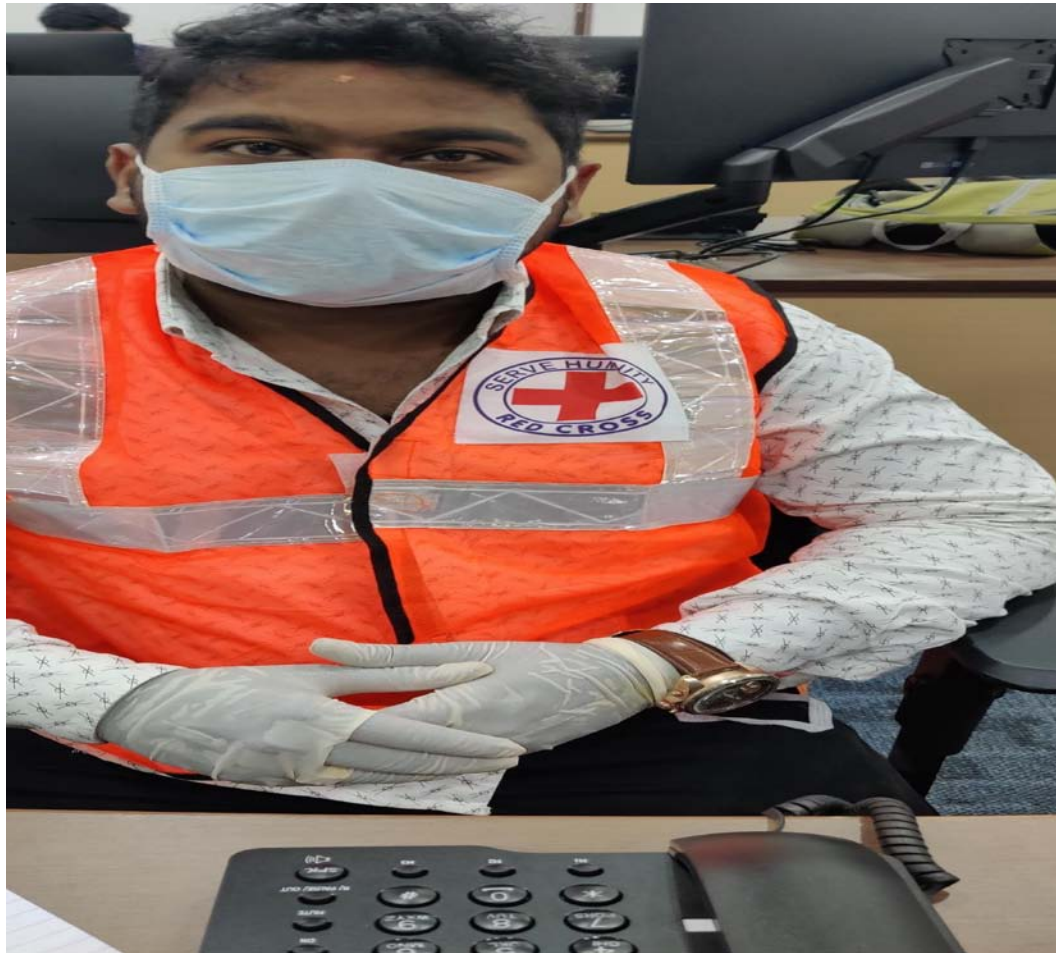
GIS Mapping of Covid-19 Cases and foreign travelled Monitoring
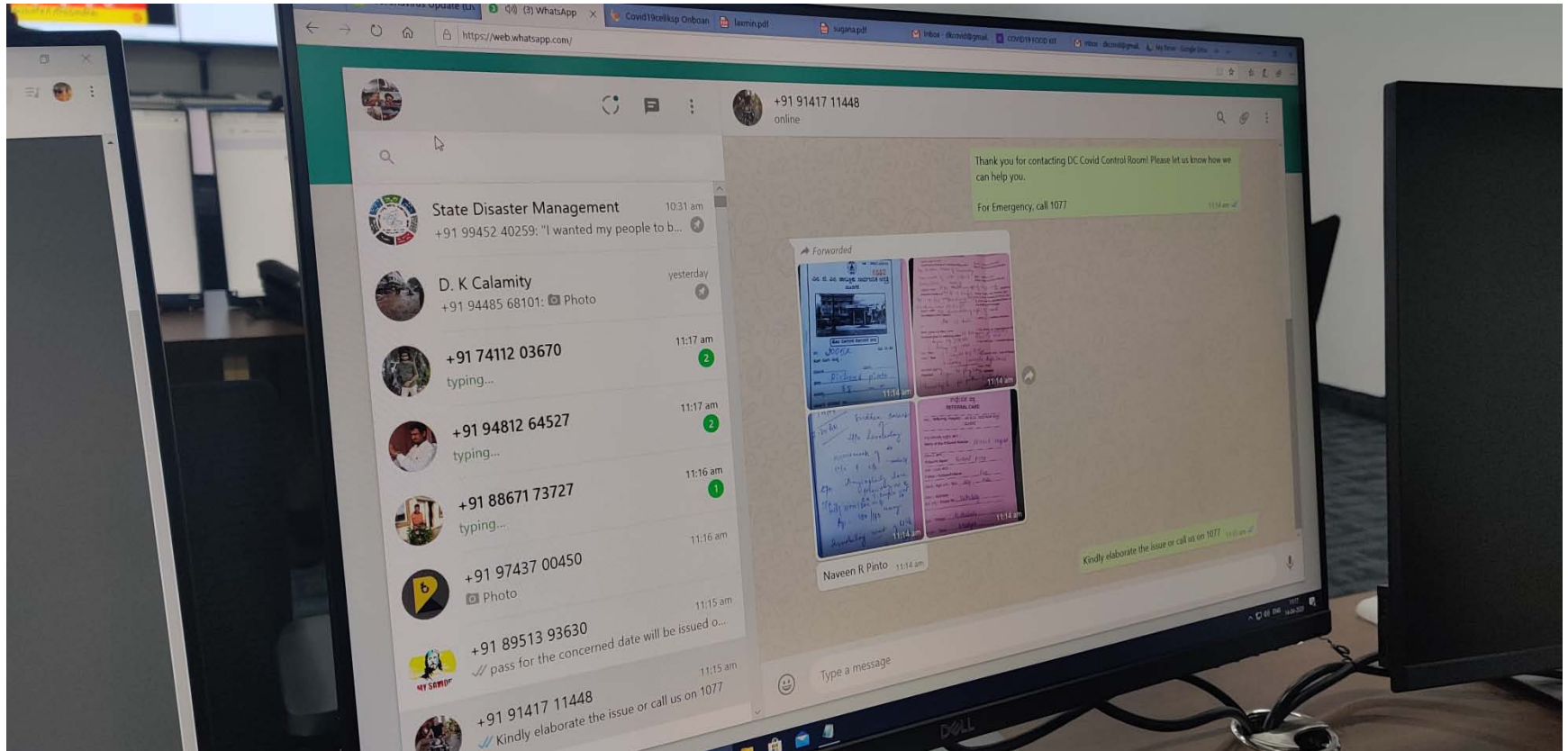
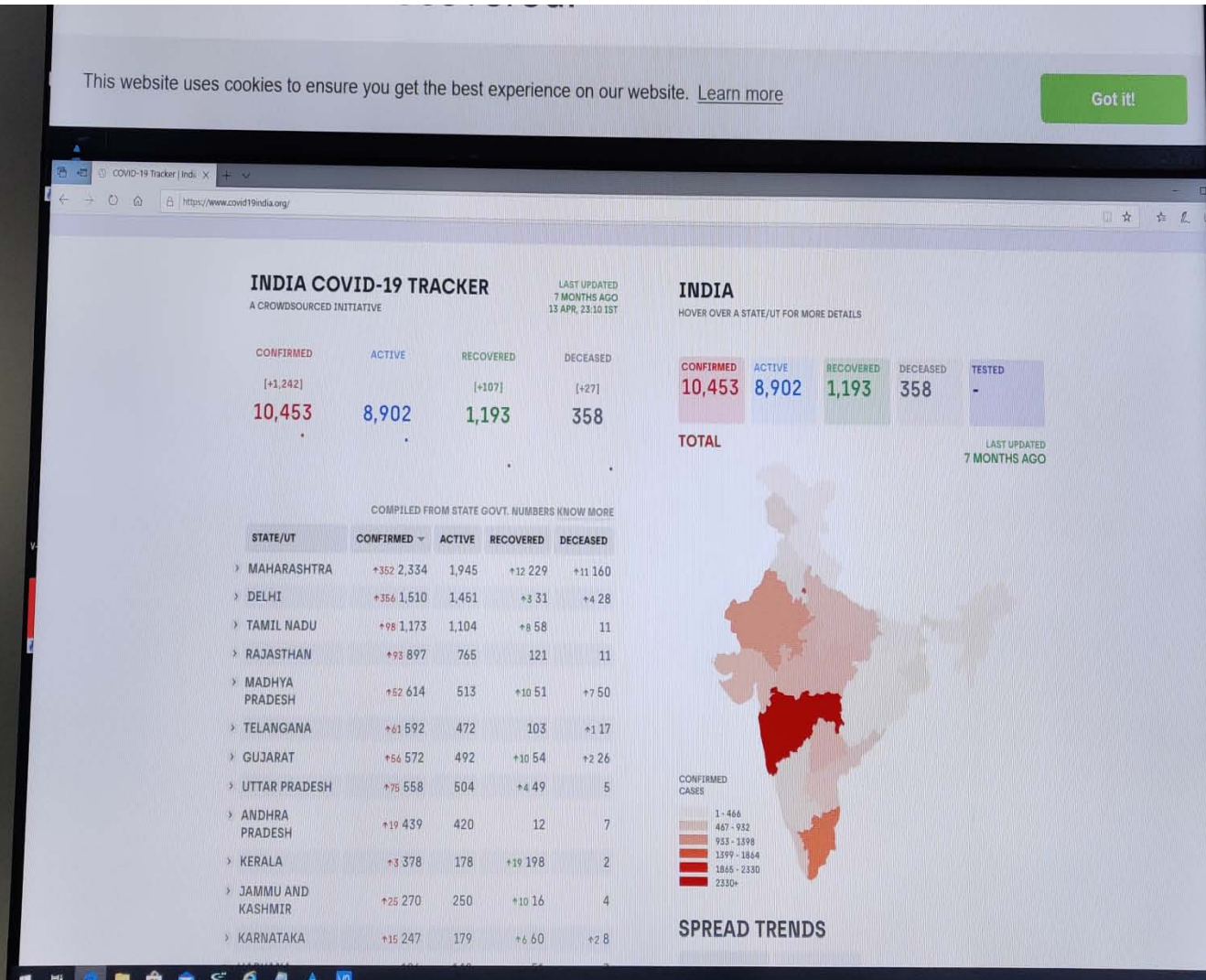# GiS Mapping Taluk Wise foreign travelled
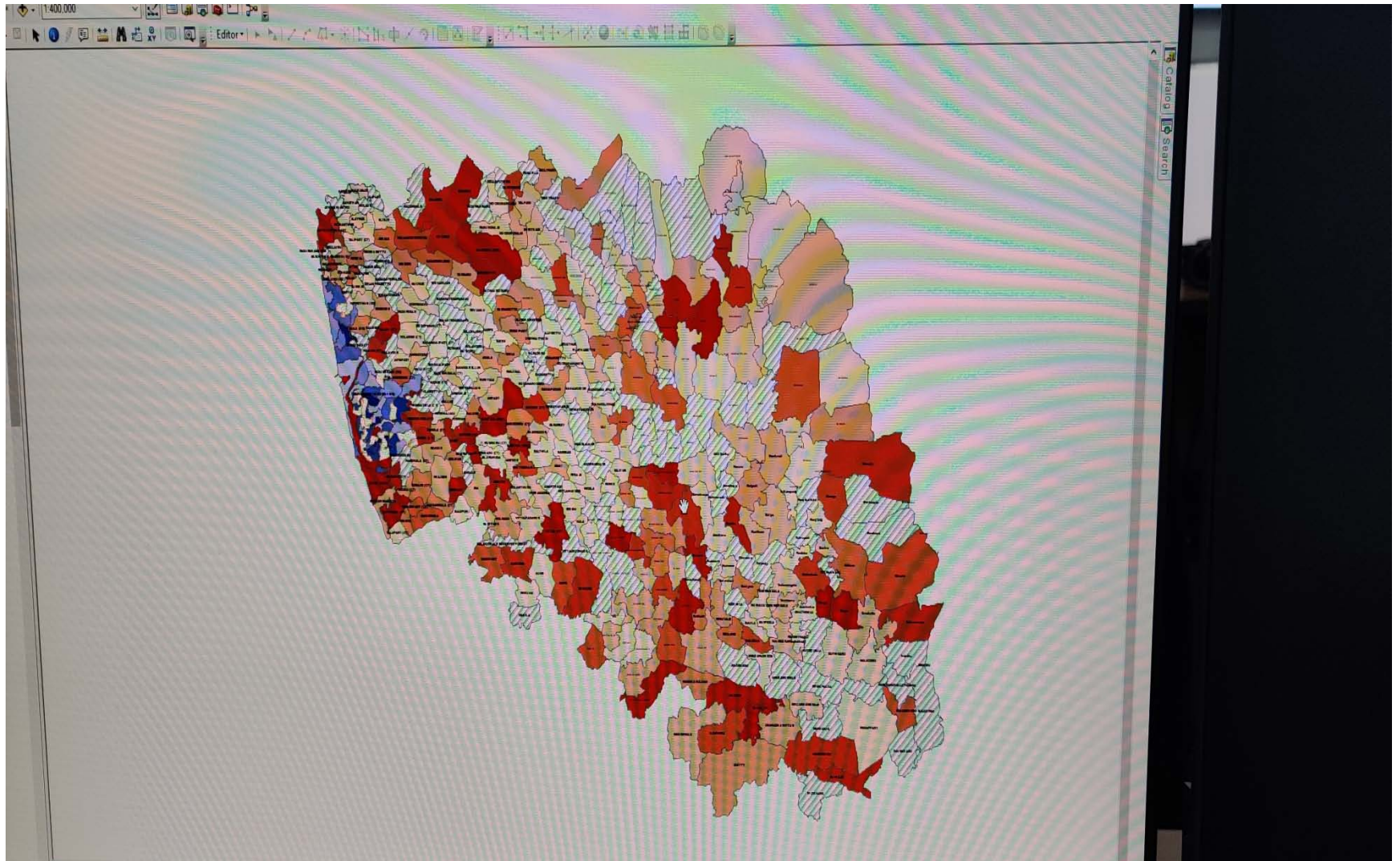
Assistance to City Citizens for e_Pass and Other Medical emergency
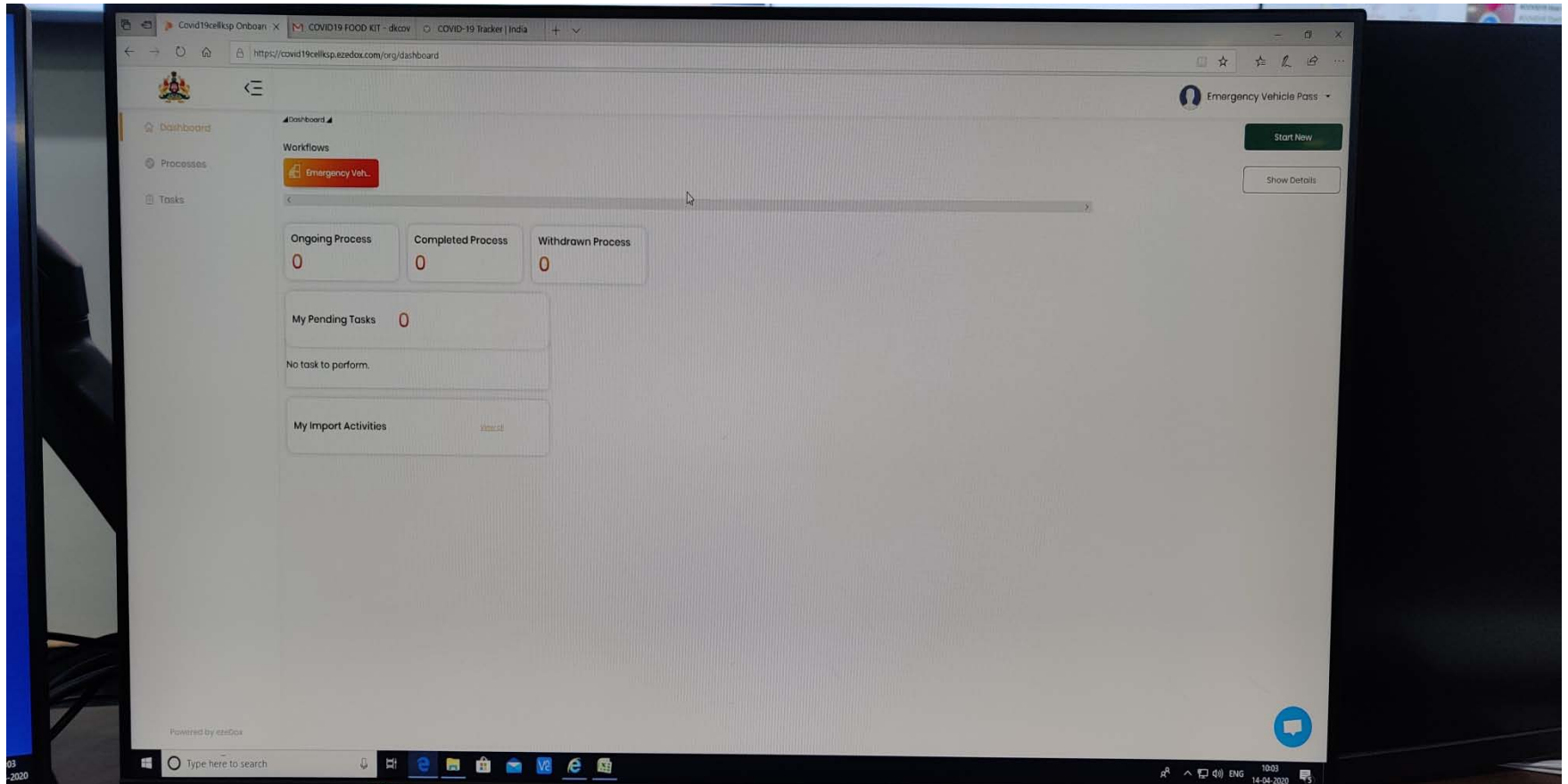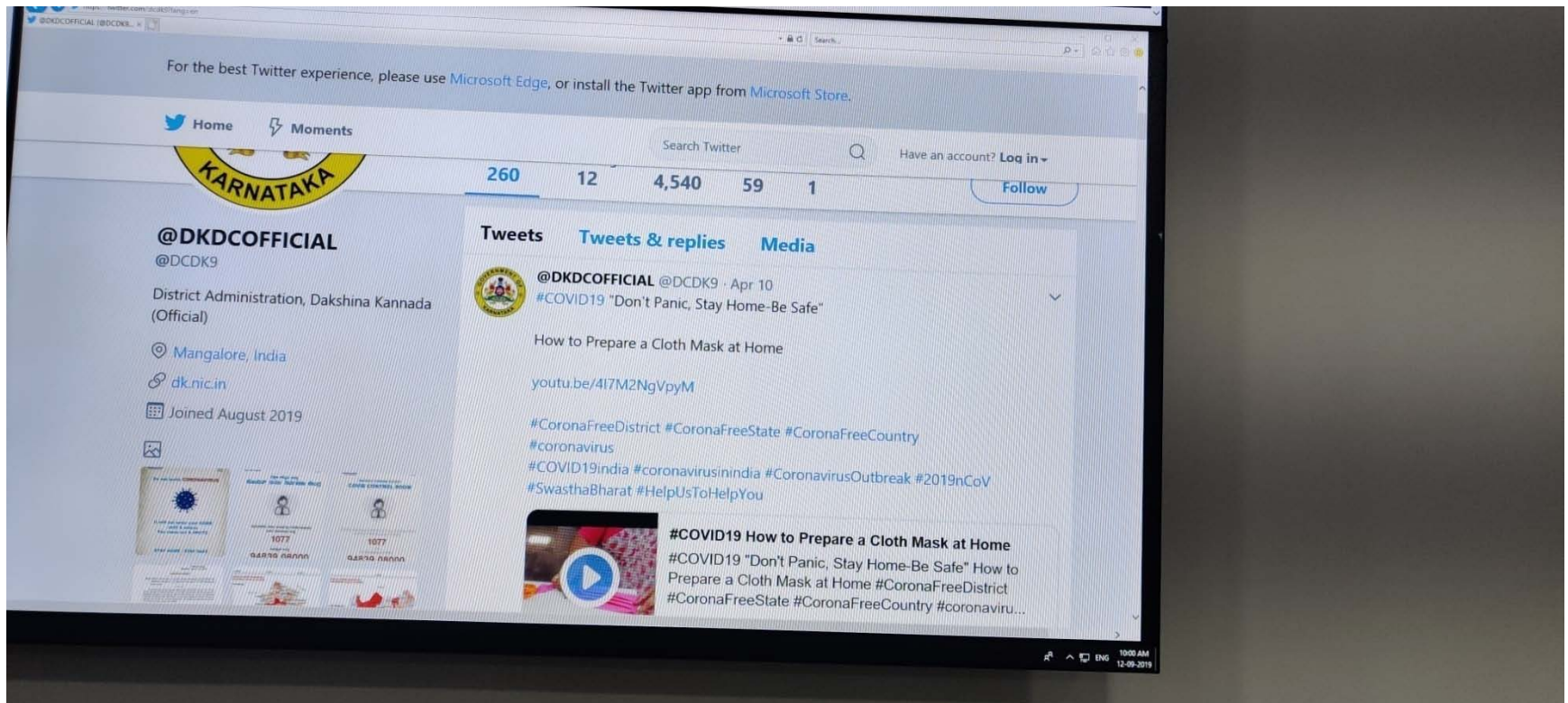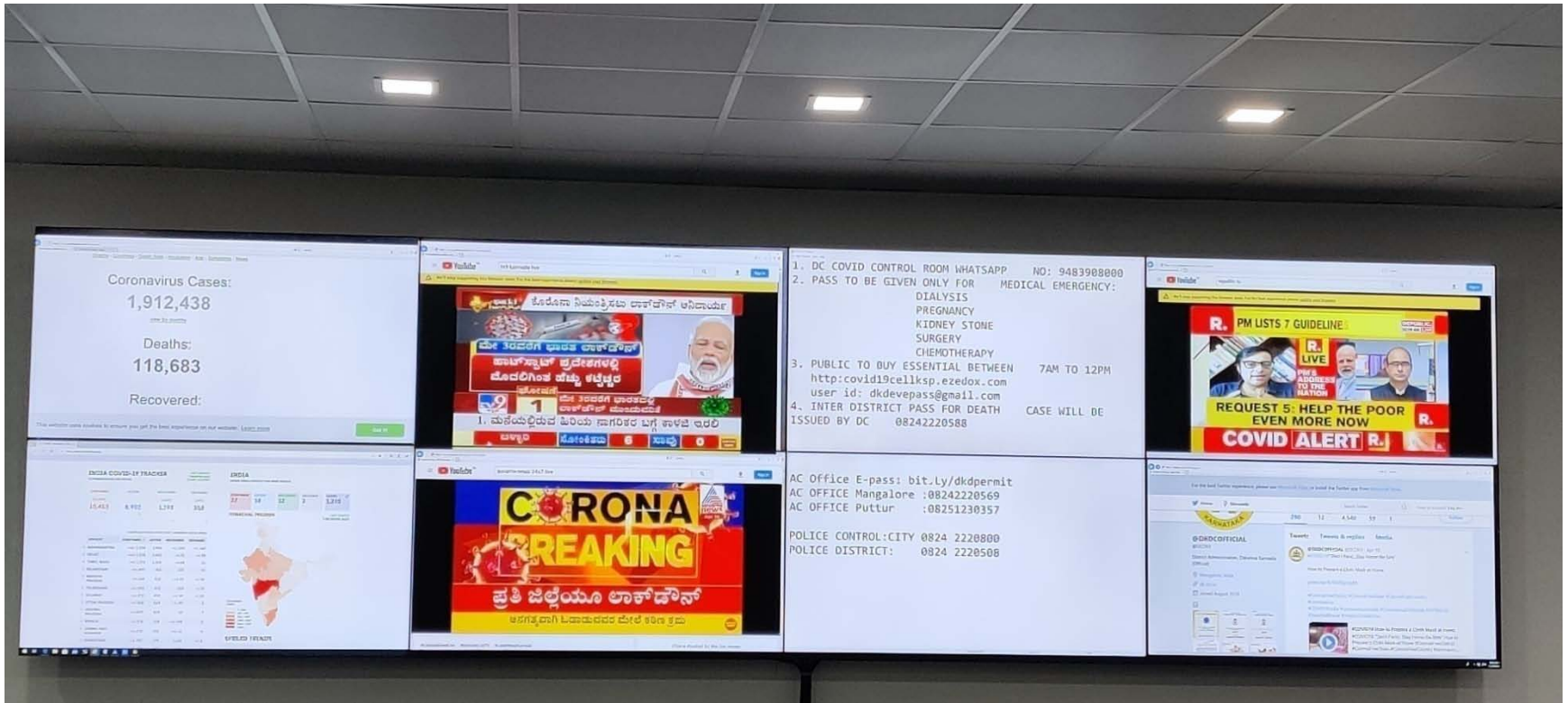
DDMA Whatsapp Used For Document Verification

Real Time Tracking of Covid-19 at ICCC

Twitter Handle Of DKDCOFFICIAL

Application View On Video Wall

24/7 Support Available from LSI

- LSI technical support available 24/7
- LSI has placed project manager at site for support on all days
- LSI remote technical team available 24/7 required by Mangaluru Smart City Limited